

Getting Started

Using the

Second Signal Web Site

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There are just a few steps to take in order start using Second Signal.

Get a cell phone, a pager, or some other device that can receive text messages. You can even use your email address if you like. Keep in mind that some cell phone providers charge money for receiving text messages, however, so make sure you know your plan's limitations.

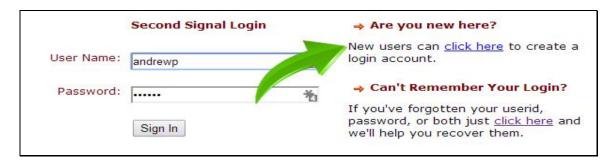
Use your web browser to connect to our web site: http://www.secondsignal.com.

Sign on to the secure part of our web site. You do that by clicking the "Member Login" link at the top right corner of the screen.



NEW USERS

Click the link as shown by the arrow for new users. You'll be prompted to choose a user login name and enter your email address.



IF YOU FORGET YOUR USERID OR PASSWORD

Click the link as shown by the arrow for new users. If you know your user id by not your password, you can enter the user id and hit the "Submit Button". A new password will be emailed to the address you registered with. If you can't recall your user id, just enter your email address and we'll send that to you.

Geeky Security Note: When you forget a password, we can generate a new one for you but we cannot send you your old one. We don't know what it was. When you save a password on the site, we encrypt it with a one-way encryption called a "hash". When you login and enter a password, we use the same hash and compare the results. If they are the same, we know you entered the same password even though we have no idea what it was. Any website that can ever send you your old password is not following good security practices, and should worry you.



Password Reminder Tool
Forgotten your user id or password? Doh! We do it too, all the time.
If you can recall either your user id or the email address we have on file for you, we can create a new password for you and send it your way. Enter either your user id, or your email address below. We'll send you a new password.
Forgot your password?
What is your User Id?
Can't remember your User Id?
What is the email address you signed up with?
Submit

SETTING UP YOUR ACCOUNT TO RECEIVE NOTIFICATIONS

1. Edit your contact information so that we have your name and address right, and so that your name shows up for other people the way you want it to.



2. Tell us about your cell phone or pager



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3. Join a department. What we mean is tell us about which departments you're with. You do that by entering the zip code of your department, and finding it in our list. Once you find it, just click the link to request membership access. Some departments will allow nearly instant access, while others may have you wait until one of their authorized members looks over your user profile to make sure you should have access.



4. Create a "Subscription" -- A subscription is what tells us which messages to send to your cell phone, and when you want them. You won't be able to do this until you've set up at least one messaging device (a cell phone) and you have completed the process of "Joining" a department. Make sure your subscription includes a checkbox for at least one "device"

